

Pravo na odustajanje

Kupac ima pravo da odustane od kupovine online kursa u roku od 14 dana od dana izvršene uplate, u skladu sa važećim propisima o zaštiti potrošača, **osim ukoliko je pristup kursu već omogućen ili je sadržaj kursa preuzet ili korišćen.**

Za ostvarivanje prava na odustajanje, Kupac mora obavestiti Prodavca pisanim putem, putem e-mail adrese navedene na sajtu, navodeći svoje podatke i broj porudžbine.

Po prijemu obaveštenja o odustajanju, uplata će biti vraćena istim putem kojim je izvršena, osim ako nije drugačije dogovoreno. Svi povraćaji se vrše u eurima (EUR).

Napomena: Početkom korišćenja kursa (tj. prijavom ili pristupom materijalima kursa), Kupac potvrđuje da se odriče prava na odustajanje, jer se u tom trenutku smatra da je usluga u potpunosti izvršena.

Right of Withdrawal

The Customer has the right to withdraw from the purchase of the online course within 14 days from the date of payment, in accordance with applicable consumer protection regulations, **unless access to the course has already been granted or the course content has been downloaded or used.**

To exercise the right of withdrawal, the Customer must notify the Seller in writing via email at the contact address provided on the website, including the Customer's details and order number.

Once the Seller receives the withdrawal notice, the payment will be refunded using the same payment method that the Customer used for the original transaction, unless otherwise agreed. All refunds will be made in euros (EUR).

Important: By starting the online course (i.e., logging in or accessing any course materials), the Customer acknowledges that they voluntarily waive the right of withdrawal, as the service is considered fully performed at that point.